



Maggie Feinstein, LPC

Objective To work in an innovative, curious, and effective environment that seeks to provide the best preventative services to clients with special attention to people who are often overlooked or marginalized in traditional health systems. Be a conduit for change by seeking new treatment models throughout the country and implementing them with special attention for the unique needs of each health system.

Skills Self-motivated and committed worker who thrives in dynamic environments. Broad range of experience in community building, organizations and comfortable creating collaborative partnerships throughout diverse communities. Years of clinical experience working with both patients and medical providers. Proficient public speaker and comfortable in Spanish.

- Experience in management and clinical work
- Can work in both crisis and time of stability
- Interacted with multiple systems of care
- Worked with multicultural clients and coworkers in a number of different environments, proficient in Spanish

Education **Licensed Professional Counselor**, State of Pennsylvania 2015, previously Alaska since 2011
MA, Counseling Psychology, University of San Francisco, San Francisco, California
BA, International Relations, University of Wisconsin, Madison

Experience **Director April 2019- Present**

Pittsburgh, PA

10.27 Healing Partnership/ JCC Pittsburgh

Created Pittsburgh's resiliency center from inception to mature development following the mass violence incident at the Tree of Life synagogue. Worked collaboratively with the community served to create brand identity and establish a healing space with programming. All work has focus of remaining victim-centered and trauma informed.

Operations

- Completed federal grant application for AEAP grant
- Established organization under fiscal sponsorship with close partnership and advising of community stakeholders
- Hired staff to support the work

Trauma Informed Work

- Facilitate support services for those most directly impacted by shooting
- Build a framework to support trauma informed organization with the result of a more resilient workforce
- Work collaboratively with other resiliency centers on best practices

Behavioral Health Consultant September 2015 – April 2019

Pittsburgh, PA

Allegheny Health Network/CIH

Provide support in a Primary Care setting to medical providers in addressing patients' emotional and mental health needs. Collaborative work to integrate mental health into physical health concerns, working directly with patients providing brief therapeutic interventions.

Direct Service

- Work with provider teams to assess patient needs.
- Administer screening tools to help identify potential future mental health and physical health problems.
- Provide brief interventions and therapeutic services to patients based on their readiness for change.
- Create treatment plans in collaboration with the primary care provider team.

Operations

- Created a program for integrated mental health in the Internal Medicine Residency program, built as a model for Allegheny Health Network
- Trained and provided ongoing support for employees on depression screening, motivational interviewing, communication skills, and brief interventions
- Worked collaboratively across the network and with community partners to create more funding opportunities to this new line of service
- Create an evaluative process to ensure fidelity to the model and measured efficacy of the program
- Create new positions, hire, and train mental health providers on BHC model

Intermittent Trainer September 2014- May 2015

Anchorage, Alaska

Southcentral Foundation

Helped to deliver curriculum for Primary Care Providers, nurses, and other Behavioral Health Consultants regarding techniques for improving services delivered to patients.

- Taught a two part class on Motivational Interviewing techniques as they apply to this unique setting
- Taught a class on Crucial Conversations

- Taught a class on working with patients who have Chronic Pain
- Provide trainings on Southcentral Foundation's model through our Nuka Institute

Behavioral Health Consultant September 2009 – September 2014

Anchorage, Alaska

Southcentral Foundation

Provide support in a Primary Care setting to medical providers in addressing patients' emotional and mental health needs. Collaborative work to integrate mental health into physical health concerns, working directly with patients providing brief therapeutic interventions.

Direct Service

- Work with provider teams to assess patient needs both in a primary care setting as well as in the OBGYN department.
- Administer screening tools to help identify potential future mental health and physical health problems.
- Create treatment plans in collaboration with the primary care provider team.
- Participate in peer led group case conferencing and chart reviews.

Operations

- Participated in the implementation and improvement of the electronic health record system.
- Trained and provided ongoing support for new employees.
- Served as a BHC Mentor; provided peer support regarding clinical issues in keeping with the Mentoring Model outlined through Southcentral Foundation

Operations Manager December 2005 – June 2009

San Francisco, California

Youth Justice Institute/ Tides Center

Oversaw operations for a juvenile justice focused community based agency in San Francisco. In addition to organizational duties, also supervised various mentoring programs for the organization.

Direct Service

- Oversaw a volunteer mentor program that involved interviewing and training new mentors to come in to juvenile hall every day of the week to work with youth
- Did one-on-one counseling for youth while detained
- Helped youth learn self advocacy skills through Street Law curriculum

Operations

- Facilitated all communications between the Tides Center, the fiscal sponsor, and the Youth Justice Institute.
- Was responsible for all of the personnel issues within the organization; benefits, new hires, termination, legal and fiscal compliance, and board relations.
- Maintained functional information technology systems including computers, server, and internet.
- Managed the communications between and recruitment of Advisory Board members.
- Participated in grant writing and management.
- Maintained a complex Access database of all clients served by the organization to collect current data on this population.